

Reference Chart: Who Can Help With Problems, Issues or Questions?

~Anyone can contact the IG office at any time.~

Using the chain of command is encouraged but not required.

Some areas where common issues / questions come up are listed below. Use the chart to find who can help you and to follow through with the Chain of Command.

	FIRST Your Unit					SECOND Higher HQs					THIRD Others				FOURTH MSC					FIFTH JFHQs					Inspector General		
	First Line Supervisor - Rater	Plt SGT / NCOIC - Sr. Rater	First Sergeant	Plt Ldr / Sec OIC	Company Commander	Battalion Primary Staff	Battalion Chaplain	Battalion EO Rep	Battalion CSM	Battalion Commander	Family Support Reps	SJA / Legal Services Office	Safety Office	HRO	EEO Office	Brigade Primary Staff	Brigade / JFHQs Chaplain	Brigade EO Rep	Brigade CSM	Brigad Commander	JFHQs Primary Staff	ADAPCP Coordinator	RRM	JFHQs EO / EEO		State Surgeion / MEDCOM	
CIVILIAN PERSONEL																											
Civilian Appeals of Adverse Action														X													X
Civilian Discrimination / Harassment														X	X												X
Civilian Grievances														X													X
MILITARY PERSONEL																											
Alcohol / Drug Abuse	X	X	X	X	X		X		X	X							X		X	X		X					X
Awards, Decorations, Citations, Commendations, etc.	X	X	X	X	X	X			X	X						X		X	X		X						X
Classification, MOS, DMOS, Duty Assignment / Mil Schools	X	X	X	X	X	X			X	X						X		X	X		X						X
Complaints / Grievances / Employer Complaint	X	X	X	X	X				X	X		X						X	X			X					X
Criminal Allegations	X	X	X	X	X	X			X	X		X				X		X	X		X						X
Equal Opportunity / Equal Employment Opportunity	X		X		X			X	X	X							X	X	X					X			X
Evaluations (OER / NCOER)	X	X	X	X	X	X			X	X						X		X	X		X						X
Family Issues	X	X	X	X	X		X				X	X				X		X	X								X
Family Non-Support	X	X	X	X	X	X			X	X	X	X				X		X	X		X						X
Hazardous Work Conditions	X	X	X	X	X	X			X	X		X				X		X	X		X						X
Insurance	X	X	X	X	X	X			X	X						X		X	X		X						X
Legal: Appeals, Mil Discipline, Redress, State Mil Code, Reductions	X	X	X	X	X	X			X	X		X				X		X	X		X						X
Lost, Damaged or Destroyed Property	X	X	X	X	X	X			X	X		X				X		X	X		X						X
Medical: Exam, PHA, Boards, Profiles, Evaluations, etc.	X	X	X	X	X	X			X	X		X				X		X	X		X				X		X
Mil Personnel Records, Pay & Allowances, Promotions	X	X	X	X	X	X			X	X						X		X	X		X						X
Military Career	X	X	X	X	X	X			X	X						X		X	X			X					X
Personal Affairs	X	X	X	X	X	X	X		X	X	X					X	X	X	X		X						X
PX, Commissary, Clothing Sales	X	X	X	X	X				X	X								X	X								X
Recruitment, Retention, Extension	X	X	X	X	X	X			X	X						X		X	X		X		X				X
Religious Activities, Ethics, Morals	X	X	X	X	X		X		X	X						X		X	X								X
Safeguarding Military Information / OPSEC	X	X	X	X	X	X			X	X		X				X		X	X		X						X
Soldier Indebtedness	X	X	X	X	X	X			X	X						X		X	X		X						X
Transfers, Separations, Discharges	X	X	X	X	X	X			X	X		X				X		X	X		X		X				X
Veteran's Benefits, GI Bill, etc.	X	X	X	X	X	X			X	X		X				X		X	X		X		X				X

TIP: Document when / who you contact and include the results. Keep copies of records. If you need to see an IG, bringing this information with you will help speed up the IG process in resolving your issue.