



Defense Enrollment Eligibility Reporting Office (DEERS)

**Robinson Maneuver Training Center (Camp Robinson) is now located
in the Camp Robinson APEX**

Call: 501-212-6916 or 501-212-6917

To renew an expired ID card or to have a new ID card issued please contact your closest DEERS/RAPIDS site.

To locate the office closest to you please visit: <https://idco.dmdc.osd.mil/idco/locator> or please call the DMDC DEERS Support Office (DSO) at 1-800-538-9552.

[Don't Know What to Bring With You for a New ID Card? Consult the Pre-Arrival Checklist](#)

[List of Acceptable Identity Documents for DoD ID Card Issuance](#)

Beneficiaries inquiring about their own DEERS record, DoD Benefits and Entitlements or TRICARE eligibility or questions related to DEERS data, the information on SCRA certificates, or military service contacts, contact the DMDC/DEERS Support Office (DSO).

By Phone: (800) 538-9552, Hours of Operation: 8:00 am - 8:00 pm Eastern Standard Time (5:00 A.M. - 5:00 P.M. Pacific Time), Monday - Friday (closed on all federal holidays).

For all other questions please visit:

<https://dwp.dmdc.osd.mil/dwp/app/id-management/id-cards>

or

<https://www.cac.mil/>