

# Before You Tell it to Your Inspector General

I Got A Beef  
With The  
System!

✓ **Be sure you have a problem, not just a peeve.**  
(Are the cooks turning out lousy chow or was it just one bad meal.)

✓ **Give your chain of command a chance to solve the problem.**

(Recommended not required. Using your chain of command can build trust and will usually result in quicker resolution.)

✓ **If IG assistance is needed, contact your local IG first.**  
(IGs at higher commands will normally refer the case to the local IG for action.)

✓ **Be honest and don't provide misleading information.**  
(IGs will discover the truth quickly in most cases and there are penalties for knowingly providing false information.)

✓ **Keep in mind that IGs are not policy makers.**  
(If a policy is flawed you can submit proposed change on a DA form 2028.)

✓ **Keep in mind that IGs can only recommend, not order a resolution.**  
(Only Commanders can order; the role of the IG is to advise the Commander.)

✓ **Remember IGs can only resolve a case on the basis of fact.**  
(Your claim that a supervisor has violated the rules doesn't make it fact. A claim must be supported with evidence.)

✓ **Don't expect instant action on your request... Be patient.**  
(Investigations take time, and IGs tend to have heavy workloads.)

✓ **Be prepared to take "No" for the answer.**  
(In any case "Yes" or "No", the IG will explain why.)

**Your Local IG is: ARNG IG OFFICE Phone: (501) 212-5176,  
DSN 962-5176 or 1-800-345-2744**



To complain without fear of reprisal is the right of any Soldier, Civilian, or Family Member seeking IG help. After all, problem solving is one of the IG's primary missions.